

**APPENDIX 2: LIBRARIES FEES & CHARGES BENCHMARKING INFORMATION V SELPIG BASED ON 2010/11 FEES**

Income stream	Rank (out of 7)	London Borough of Southwark	London Borough of Croydon	London Borough of Greenwich	London Borough of Lambeth	London Borough of Lewisham	London Borough of Bexley	London Borough of Bromley
Books (late returns)	4	20p per day (max £6)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	10p per day (max £5)	26p per day (max £12); remainder £1.10	23p per day (max £16.10)
Talking books (late returns)	4	20p per day (max £6)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	10p per day (max £5)	26p per day (max £12); remainder £1.10	23p per day (max £16.10)
Spoken word (late returns)	4	20p per day (max £6)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	10p per day (max £5)	26p per day (max £12); remainder £1.10	23p per day (max £16.10)
Language courses (late returns)	4	20p per day (max £6)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	10p per day (max £5)	26p per day (max £12); remainder £1.10	23p per day (max £16.10)
Children's story tapes (late returns)	4	20p per day (max £6)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	10p per day (max £5)	26p per day (max £12); remainder £1.10	23p per day (max £16.10)
CDs & CD sets (late returns)	4	20p per day (max £6)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	Same charge for same period as hire charge	26p per day (max £12); remainder £1.10	23p per day (max £16.10)
DVD's (late returns)	Top 3	£1 per day (max £12)	Loan charge (max = 5 x loan charge = £10.50 for 1; £15.75 for box set)	Loan charge- no further detail	50p per day (max £5)	Same charge for same period as hire charge	61p per day (max £12); remainder £1.10	£1.50 / 66p per day (max = 20 x loan charge)
Games software (late returns)	1	£1 per day (max £12)	Not stocked	Loan charge- no further detail	Blu-ray: 50p per day (max £5)	Same charge for same period as hire charge	Not stocked	PS2 & Xbox: 65p per open day (max = 20 x loan charge); Blu-ray: 23p per day (max £16.10)
Stock requests	Top 3	Items in stock: 50p / Items not in stock: £2.00	Items in stock: £1.10 / Items not in stock £2.50	Residents: 95p / Non-residents: £1.00	Items in stock: Free / Items not in stock £1.00	Residents: 50p / Non-residents: 50p	Items not in stock: 50p / Inter library loan £1.55	Residents: Free; Non-residents: £1.40
Music scores	Top 3	20p per score (max £2.00)	£2.50/20p per copy + £2.50 reservation fee	Not stocked	Free	Not stocked	Not stocked	£6.80 (1-29); £9.45 (30+)
DVD hire charges	Top 3	£1 (old DVD's) / £3 (new DVD's)	£2.10 for 1; £3.15 for box set	£1 (old DVD's) / £2 (new DVD's)	£1 to £2.50	£2.50	£2.45 for 1-2; £5.00 for 3+	£3 (Top Ten- 2 days); £1.95 (Std- 3 days); £3.40 (Box sets- 1 week); £1.95 (spec interest- 3 weeks)
Games software hire charges	1	£3.50 (Playstation 3 & Blu-ray)	Not stocked	£1 (old games) / £2 (new games) (Blu-ray not stocked)	Blu-ray: £1 to £2.50	PS: £2.50; PC CD: £1.50	Not stocked	£3.20 (Playstation 2 & XBox); £1 Blu-ray
CDs & CD sets hire charges	Cost: 5 Period: Joint 1	80p (1 week period)	£1.10p for 1; £2.20 for a set (4 week period)	70p (1 week period)	£1.00 (2 week period)	CD: 50p; CD set: £1.00 (3 week period)	£1.25 (3 week period)	£1.25 for 1-2; £1.95 for 3-6; £2.95 for 7+ (3 week period)
Photocopying: A4 (b&w)	Joint 1	10p per sheet	10p per sheet	5p per sheet	5p per sheet	10p per sheet	10p per sheet	10p per sheet
Photocopying: A3 (b&w)	Joint 1	20p per sheet	20p per sheet	10p per sheet	10p per sheet	15p per sheet	20p per sheet	20p per sheet
Photocopying: A4 (colour)	Joint 3	£1.00 per sheet	£1.10 per sheet	£1.20 per sheet	30p per sheet	£1 per sheet	Colour not available	£1 per sheet
Photocopying: A3 (colour)	Joint 2	£2.00 per sheet	£2.20 per sheet	A3 Colour not available	60p per sheet	£1.50 per sheet	Colour not available	£2.00 per sheet
Printing from PC's: A4 (b&w)	2	20p per sheet	12p per sheet	5p per sheet	10p per sheet	10p per sheet	15p per sheet	25p per sheet
Printing from PC's: A4 (colour)	1	£1 per sheet	50p per sheet	Colour not available	Colour not available	15p per sheet	65p per sheet	55p per sheet
Library notice boards	-	£3 (three weeks)	Not specified	Not specified	Free	Not specified	Not specified	Not specified
Replacement library card fee	Adults: 3; Children: 1	Adults: £2.00; Children: £2.00	Adults: £2.00; Child: £1.00	Adults: £2.00; Child: free	Adult £1.20; Child: £0.60	Adults: £1.00; Children: £1.00	Adults: £3.10; Child: £1.25	Adult £3.50; Child: £1.15
Hall Hire (Dulwich Commercial)	-	£45 per hour	Not provided	Variable; specific to a particular library	Various; reduced rate for community groups	Variable; depends on location	Not provided	Large hall: £47.90/hr up to 6pm; £50.55/hr after 6pm. Small hall: £21.75/hr up to 6pm; £32.20/hr after 6pm
Hall Hire (Dulwich Community)	-	£25 per hour						
Hall Hire (John Harvard Commercial)	-	£30 per hour						
Hall Hire (John Harvard Community)	-	£15 per hour						
Hall Hire (Peckham Commercial)	-	£45 per hour						
Hall Hire (Peckham Community)	-	£25 per hour						

Source: SINTO- Information partnership for South Yorkshire & North Derbyshire

Note: SELPIG = South East London Performance Improvement Group